

O₂ Home Phone Bolt Ons

Do more on your home phone



We're better, connected



What you get.

Your O₂ Home Phone comes with these features already included.

(To use any of them, you need a touch-tone phone with * and # buttons.)

Hide My Number

Call 141, then call as normal. The person you're calling won't see your number.

Last Caller

Call 1471 to find out who called you last.
Then press 3 to call them back.

Last Number Delete

Call 1475 to delete the last caller's details from the list.



Bolt On what you want

Call us on 0800 230 0202 to get your Bolt Ons now.

£1 per month

Voicemail

Call 1571 to check your voicemail. (When you've got a voicemail, you'll hear a different dial tone.) To call someone back when you're listening to their voicemail, press 0.

£1.75 per month

Call Barring

Stop all incoming calls, or different kinds of outgoing calls.

Call Divert

Divert your calls to another number.

Caller Display

See the number of the person calling.

Call Waiting

Beeps if someone calls you when you're on another call.

Anonymous Call Block

Block calls from people who hide their number.

Block Numbers

Block up to 10 numbers from calling you.

£1.75 per month or 20p a go

Alarm Call

Set your phone to ring whenever you want it to.

Ring Back

Use your phone to keep trying a busy number for up to 45 minutes.

Three Way Calling

Call two people at once.



Bolt On packages

Get more for your money.

Call us on 0800 230 0202 to get your Bolt Ons now.

For busy homes

- Caller Display
- Call Waiting
- Ring Back

£3.50 (save £1.75)

For families

- Call Barring
- Caller Display
- Call Waiting

£3.50 (save £1.75)

For privacy

- Block Numbers
- Caller Display

£3.00 (save 50p)



How to use your Bolt Ons

To use any of our Bolt Ons, you need a touch-tone phone with * and # buttons.

PIN number

You'll need a PIN number to use some of our Bolt Ons, like Call Barring and Block Numbers.

Your default PIN is 0202. Don't forget to change it to one that only you know.

Change your PIN

1. Call 14258
2. Type in your current PIN
3. Follow the instructions to choose a new PIN

Protect your PIN

- Don't choose an obvious PIN (like 1234 or 2222)
- Don't tell anyone your PIN or let them see you type it in



How to use your Bolt Ons

Alarm Call

(£1.75 a month or 20p a go)

Get your phone to ring at a specific time.

Set up an Alarm Call

* 5 5 *

Then enter the time you want using the 24-hour clock.

7:30am, press

0 7 3 0 #

7:30pm, press

1 9 3 0 #

Check if it's on or off, for what time

* # 5 5 #

Turn it off

5 5

Anonymous Call Block

(£1.75 a month)

Block calls from hidden numbers.

Turn on Anonymous Call Block

* 2 2 7 #

Check if it's on or off

* # 2 2 7 #

Turn it off

2 2 7



How to use your Bolt Ons

Block Numbers

(£1.75 a month)

Stop calls from any 10 numbers you want.
(When they call you, they'll get a message
saying you've blocked their call).



Block a number

1. Call 14258
2. Type in your PIN
3. Type in the number
(include the area STD code)
you want to block, then press #
e.g. 01234 567 890 #

Block the last number that called you

1. Call 14258
2. Press ** to confirm the
number you want to block

Check or cancel blocked numbers

1. Call 14258
2. Type in your PIN
3. Choose what you want
to do



How to use your Bolt Ons

Call Barring

(£1.75 a month)

Stop people making certain kinds of calls to or from your phone.
Like calls to mobiles, other countries or premium rate numbers.

Stop getting calls

* 2 6 1 #

To cancel

2 6 1

To check

* # 2 6 1 #

Stop making calls

Decide what calls to block
(see codes page 9)

* 3 4 enter code #

To cancel

3 4 enter code

* [your PIN] #

To check

* # 3 4 #


Calls you can't bar

Whatever you do, these calls can't be barred: 999 emergency services, 112 emergency services, 0800 free numbers and 0500 free numbers.



How to use your Bolt Ons

Codes

Where it says  on page 8, press the relevant number from this list (depending on what type of call you want to block).

1 All calls
(including Voicemail).
Even if you bar all calls,
you can still accept
reverse-charge calls.

**2 National, international
and mobile calls**
This will bar premium
rate calls too, if option 7
isn't available in your area.
If you can't make premium
rate calls and you want to,
call 0800 230 0202.

3 International calls
This will bar premium
rate calls too, if option 7
isn't available in your area.
If you can't make premium
rate calls and you want to,
call 0800 230 0202.

**4 Operator calls,
Text from home**
(SMS messages). If you
don't bar operator calls,
people will be able to make
calls from your phone
through the operator.

5 Numbers with a * or #
(if you bar these, you
won't be able to use
some call types that use
* or # buttons.)

7 Premium rate numbers
In some areas, 7 may not
work. Try 2 or 3 instead.



How to use your Bolt Ons

Call Divert

(£1.75 a month)

Send your incoming calls to another number. If you want to use Call Divert and Call Barring at the same time, you must set up Call Divert first.

Turn on Call Divert

* *

[the other number]

#

Check if it's on or off, and what number your calls are being diverted to

* # #

Turn it off

#

Codes

Where it says above, press the relevant number from this list.

All calls

Calls you don't answer within 15 seconds

Calls you get while you're on another call



How to use your Bolt Ons

Caller Display

(£1.75 a month)

If your phone has a screen, you can see who's calling you.

Call Waiting

(£1.75 a month)

Hear if someone calls you while you're on another call. And answer it too, if you want to. You'll need to turn off Call Waiting to send or receive faxes.

Turn on Call Waiting

* 4 3 #

Use Call Waiting

You'll hear a beep if you've got a call waiting.

Press **RECALL** or **R** to put the first caller on hold and answer the new call.

Press **RECALL** or **R** to go back to your first caller.

Check if it's on or off

* # 4 3 #

Turn it off

4 3



How to use your Bolt Ons

Ring Back

(£1.75 a month or 20p a go)

Busy signal? Don't redial. Get your phone to keep trying for up to 45 minutes, and ring you if the line's free. You can't get Ring Back on calls to ISDN lines, other countries and some kinds of switchboards.

Turn on Ring Back

When you get a busy signal, press

5

Wait until you hear the Ring Back message, then hang up.

When the number becomes free, your phone will ring with a special ring tone. Pick up to make your call.

Check if it's on or off

* # 3 7 #

Turn it off

3 7



How to use your Bolt Ons

Three Way Calling

(£1.75 a month or 20p a go)

Talk to two other people at once.

Make a Three Way Call

1. Call the first person
2. When they answer, press **RECALL**
3. Wait for the dial tone, then call the second person
4. Press **RECALL** **3** when they pick up

Talk to two people separately

1. Call the first person
2. Press **RECALL**
3. Wait for the dial tone, then call the second person
4. Press **RECALL** **2** when they pick up

Swap between two callers

5. Press **RECALL**
6. Wait for the dial tone
7. Press **2**

End the first call only

1. Press **RECALL**
2. Wait for the dial tone
3. Press **5**

End the second call only

1. Press **RECALL**
2. Wait for the dial tone
3. Press **7**

RECALL is **R** on some phones



O₂ Home Phone Bolt Ons

To buy or find out more
information on any Bolt Ons
or Bolt On packages, call us on

0800 230 0202



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